



Frequently Asked Questions

What programmes do you use for remote learning?

We use Zoom for registration, lessons and group activities such as circle time. A range of Microsoft software is used to deliver lessons through Zoom and to create resources. Additionally, we use a programme called Sway to deliver Sport lessons; many videos have been uploaded by our very own teachers to keep children active and moving at home.

How will we be keeping safe on Zoom?

The school has taken steps to ensure the use of Zoom for live classes are safe for children to access.

Password and Protection

Each teacher has their own unique meeting ID and password. Children will need to access these in order to log onto the relevant lessons. The meeting IDs and passwords are not to be circulated externally and are solely for school use.

Accessing a lesson

No one can access the meeting until the host (teacher) has joined. When a child joins a session, they will first be taken to a waiting room where they are screened to make sure they are entering into the correct session. Children must use their own first names as their screen name to allow teachers to identify them correctly. Parent names/nicknames will not be allowed entry into the room. Please be prompt to the live classrooms so the class teacher can lock the session as quickly as possible. A register will be taken and, after five minutes, the room will be locked and it will be locked. If your child is disconnected mid-lesson, please contact Grace on Front Desk and if possible, she will try to contact the teacher to arrange for the room to be temporarily opened.

Zoom Etiquette

To ensure we get the most out of each live lesson it is important that children follow our Code of Conduct.

What does my child need to do for online learning?

Children need to be sitting at a desk or table with the following:

- Printed tasks (where applicable)
- Paper, both lined and plain
- Stationery such as writing pencils, colouring pencils, ruler, rubber, glue stick and scissors
- Headphones for KS2

How involved do parents need to be?

To begin with, younger children may need assistance when signing into the lessons. We ask that parents step away once they are in and ready to go, to allow independent working. Parents are not permitted to communicate with staff during Zoom lessons. If you need to communicate with your class teacher, please do so via email.

What timetable will my child need to follow?

Each class teacher will email parents with their remote timetable and information on how to access planning/resources.

Breaks and lunch times will be the same across year groups for remote learning so siblings can play together and to prevent distractions during lessons.

What are homework expectations?

Homework tasks will not be set nightly; however, class teachers will set homework activities as and when they deem appropriate. These will be a mixture of spelling, times tables, handwriting and creative tasks.

What if my child is unwell?

If your child is unwell and unable to attend remote lessons, please contact Grace on Front Desk. She will inform class teachers and the register will be marked accordingly.

What about peri music lessons? Will these still go ahead?

Where possible, peri music lessons will continue online. You will be contacted by Miss Denton or the relevant instrumental teacher to arrange these. Children should inform their class teacher if they know they will be absent from a lesson.

Will the school still be providing before and after school care during this period?

Unfortunately, we are unable to offer before/after school care during this period.

What about events and assemblies?

Sadly, owing to remote learning all events have been cancelled, this includes parent workshops and class assemblies. Mrs Wyatt's Friday assemblies will be included in newsletters as per usual.